

STATEMENT OF END USER NETWORK RESPONSIBILITY

AtlasIED provides network based Public Address Systems (PAS) deployed on a wide variety of networks at end user facilities worldwide. As such, a primary factor, directly impacting the reliability of the PAS, is a properly configured, reliable, and stable network on which the PAS resides/functions.

AtlasIED is not responsible, and thus, shall have no liability, for either (a) the end user's network requirements, including without limitation, those related to the overall performance, security, and other pertinent network criteria, or (b) the end user's facility network infrastructure, including without limitation, the hardware and/or software utilized for the network on which the PAS resides. AtlasIED relies solely upon the end user's network owner/manager for the design, provision, configuration, and maintenance of the network, in a manner that enables proper PAS function ability/functionality. If the network on which the PAS resides is improperly designed, configured, or maintained, or malfunctions due to a failure, or undergoes changes or/ modifications, then impacts to the reliability, functionality, or stability of the PAS can be expected. This can result in PAS system anomalies that are outside the control of AtlasIED. In such instances, AtlasIED can be a resource to support the end user's network owner/manager in diagnosing the problems and attempting to restore the PAS to a fully functioning and reliable state. However, for network-related issues, AtlasIED may look to the end user to recover costs associated with such support activities. For those end-users covered by either the prevailing AtlasIED OEM Limited Warranty and/or an AtlasIED Assurance Plan, and upon request by the end user, AtlasIED will collaborate with all parties (AtlasIED certified integrators and/or end users) to provide limited assistance with network diagnostics at no additional cost to the end user. The extent and nature of this assistance will be based on the specific scenario. Under these programs, AtlasIED will solely determine when/if applicable charges for technical support will be applied. Out of warranty end users, and/or those not covered by an Assurance Plan will be assisted as technical support is available and applicable charges for that technical support will apply.

In cases of a cyber-attack on an end user network resulting in the infection of an AtlasIED component, AtlasIED will not assist with "fixing" the component once infected. If no other option is available, we will wipe the component clean and reload factory settings at the current AtlasIED hourly configuration fee.

AtlasIED will not be liable for any consequences or damages, whether actual, direct, indirect, exemplary, special, consequential, or otherwise, for any end user network upon which a PAS resides/functions that is not properly configured, reliable, and/or stable.

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